

THE HONG KONG UNIVERSITY OF SCIENCE AND TECHNOLOGY
HKUST-Card-based Air Conditioning / Laundry Control System – Problem Report

Name : _____

Staff / Student ID: _____

Telephone No.: _____

Email : _____

Student Hostel : _____

Room No: _____

A. Nature of Problem

Please specify below when and where the problem occurred:

Date: _____

Time: _____

Location: _____

Machine Involved: Air-Con Meter / Washer / Dryer

Washer / Dryer No.: _____

Please describe the details of the problem below:

B. Problem on charging up Air-Con Money (if applicable)

If you encountered an error while charging up the Air-Con money on your HKUST Card, you may have been given a reference number.

Please provide the reference number here: _____

Signature: _____

Reporting Date: _____